- (6) If the family currently owes rent or other amounts to the HA or to another HA in connection with Section 8 or public housing assistance under the 1937 Act.
- (7) If the family has not reimbursed any HA for amounts paid to an owner under a HAP contract for rent, damages to the unit, or other amounts owed by the family under the lease.
- (8) If the family breaches an agreement with the HA to pay amounts owed to an HA, or amounts paid to an owner by an HA. (The HA, at its discretion, may offer a family the opportunity to enter an agreement to pay amounts owed to an HA or amounts paid to an owner by an HA. The HA may prescribe the terms of the agreement.)
- (9) If a family participating in the FSS program fails to comply, without good cause, with the family's FSS contract of participation.
- (10) If the family has engaged in or threatened abusive or violent behavior toward HA personnel.
- (c) HA discretion to consider circumstances.—(1) In deciding whether to deny or terminate assistance because of action or failure to act by members of the family, the HA has discretion to consider all of the circumstances in each case, including the seriousness of the case, the extent of participation or culpability of individual family members, and the effects of denial or termination of assistance on other family members who were not involved in the action or failure.
- (2) The HA may impose, as a condition of continued assistance for other family members, a requirement that family members who participated in or were culpable for the action or failure will not reside in the unit. The HA may permit the other members of a participant family to continue receiving assistance.
- (d) Requirement to sign consent forms. The HA must deny or terminate assistance if any member of the family fails to sign and submit consent forms for obtaining information in accordance with 24 CFR part 760 and 24 CFR part 813.
- (e) Restrictions on assistance to noncitizens. The family must submit required evidence of citizenship or eligible im-

- migration status. See 24 CFR part 5 for a statement of circumstances in which the HA must deny or terminate assistance because a family member does not establish citizenship or eligible immigration status, and the applicable informal hearing procedures. See 24 CFR part 5 for provisions on assistance for mixed families (families whose members include those with eligible immigration status, and those without eligible immigration status) instead of denial or termination of assistance, and for provisions on deferral of termination of assistance.
- (f) *Information for family.* The HA must give the family a written description of:
- (1) Family obligations under the program.
- (2) The grounds on which the HA may deny or terminate assistance because of family action or failure to act.
- (3) The HA informal hearing procedures.

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§ 982.553 Crime by family members.

- (a) At any time, the HA may deny assistance to an applicant, or terminate assistance to a participant family if any member of the family commits:
- (1) Drug-related criminal activity; or
- (2) Violent criminal activity.
- (b) If the HA seeks to deny or terminate assistance because of illegal use, or possession for personal use, of a controlled substance, such use or possession must have occurred within one year before the date that the HA provides notice to the family of the HA determination to deny or terminate assistance. The HA may not deny or terminate assistance for such use or possession by a family member, if the family member can demonstrate that he or she:
- (1) Has an addiction to a controlled substance, has a record of such an impairment, or is regarded as having such an impairment; and
- (2) Is recovering, or has recovered from, such addiction and does not currently use or possess controlled substances. The HA may require a family

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member who has engaged in the illegal use of drugs to submit evidence of participation in, or successful completion of, a treatment program as a condition to being allowed to reside in the unit.

(c) Evidence of criminal activity. In determining whether to deny or terminate assistance based on drug-related criminal activity or violent criminal activity, the HA may deny or terminate assistance if the preponderance of evidence indicates that a family member has engaged in such activity, regardless of whether the family member has been arrested or convicted.

§ 982.554 Informal review for applicant.

- (a) Notice to applicant. The HA must give an applicant for participation prompt notice of a decision denying assistance to the applicant. The notice must contain a brief statement of the reasons for the HA decision. The notice must also state that the applicant may request an informal review of the decision and must describe how to obtain the informal review.
- (b) Informal review process. The HA must give an applicant an opportunity for an informal review of the HA decision denying assistance to the applicant. The administrative plan must state the HA procedures for conducting an informal review. The HA review procedures must comply with the following:
- (1) The review may be conducted by any person or persons designated by the HA, other than a person who made or approved the decision under review or a subordinate of this person.
- (2) The applicant must be given an opportunity to present written or oral objections to the HA decision.
- (3) The HA must notify the applicant of the HA final decision after the informal review, including a brief statement of the reasons for the final decision.
- (c) When informal review is not required. The HA is not required to provide the applicant an opportunity for an informal review for any of the following:
- (1) Discretionary administrative determinations by the HA.
- (2) General policy issues or class grievances.

- (3) A determination of the family unit size under the HA subsidy standards.
- (4) An HA determination not to approve an extension or suspension of a certificate or voucher term.
- (5) An HA determination not to grant approval to lease a unit under the program or to approve a proposed lease.
- (6) An HA determination that a unit selected by the applicant is not in compliance with HQS.
- (7) An HA determination that the unit is not in accordance with HQS because of the family size or composition.
- (d) Restrictions on assistance for noncitizens. The informal hearing provisions for the denial of assistance on the basis of ineligible immigration status are contained in 24 CFR part 5.

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§982.555 Informal hearing for participant.

- (a) When hearing is required.—(1) An HA must give a participant family an opportunity for an informal hearing to consider whether the following HA decisions relating to the individual circumstances of a participant family are in accordance with the law, HUD regulations and HA policies:
- (i) A determination of the family's annual or adjusted income, and the use of such income to compute the housing assistance payment.
- (ii) A determination of the appropriate utility allowance (if any) for tenant-paid utilities from the HA utility allowance schedule.
- (iii) A determination of the family unit size under the HA subsidy standards.
- (iv) A determination that a certificate program family is residing in a unit with a larger number of bedrooms than appropriate for the family unit size under the HA subsidy standards, or the HA determination to deny the family's request for an exception from the standards.